

KINGSTON

25<sup>th</sup>  
DESIGNATED AREA

Designation of Kingston under the  
*French Language Services Act*

What it means for you



Ontario

Office of  
Francophone Affairs

## FRENCH LANGUAGE SERVICES AND PROGRAMS IN KINGSTON

As of May 1, 2009, the City of Kingston is designated under the *French Language Services Act*. In practical terms, this means that as a resident of Kingston, you can now receive services in French in local offices of the Government of Ontario.

The *French Language Services Act* came into effect in November 1989. It guarantees access to services in French from the government, as well as in offices located in or serving the designated areas of the province.

Designated areas are those with a significant Francophone population. According to the 2006 census, there are 4,355 Francophones in Kingston.

Please visit the Office of Francophone Affairs website at [www.ofa.gov.on.ca](http://www.ofa.gov.on.ca) for more information on the designated areas.

We encourage you to use the French-language services offered by the government in Kingston!

Please refer to [www.serviceontario.ca](http://www.serviceontario.ca) to find French-language services in your area.

### MINISTRY OF GOVERNMENT SERVICES – FRONT LINE CUSTOMER SERVICE

[www.serviceontario.ca](http://www.serviceontario.ca)

- ① • **Ministry of Natural Resources licences, un-incorporated business registrations, landlord and tenant applications and employment standards claims**  
51 Heakes Ln., Beechgrove Complex Tel. 1 800 267-8097
- ② • **Land Registry Office**  
1 Court St. Tel. 613 548-6767
- ③ • **Health Card Services – OHIP Offices**  
Assessing applications and determining eligibility for health coverage  
1055 Princess St., Suite 401 (across from Kingston Centre)  
Tel. 1 800 268-1154
- ④ • **Purchase of a driving abstract and a licence plate sticker, and change of address on a driver's licence, vehicle registration and health card**  
Cataraqui Town Centre self-serve Kiosk  
945 Gardiners Rd. (south entrance, food court)

### MINISTRY OF THE ATTORNEY GENERAL

[www.attorneygeneral.jus.gov.on.ca](http://www.attorneygeneral.jus.gov.on.ca)

- ⑤ • **Criminal Law Division**  
Frontenac County Courthouse  
5 Court St. Tel. 613 548-6220
- ⑥ • **Legal Aid Ontario**  
Applications for legal aid and access to a legal aid duty counsel (at the Ontario Court of Justice)  
507 Princess St. Tel. 613 546-1179
- ⑦ • **Ontario Victim Services Secretariat – Victim/Witness Assistance Program**  
Provides information, assistance and support to victims and witnesses of crime such as domestic violence, child abuse, sexual assault, homicide and hate crime  
308 Wellington St., Unit 101 (side entrance) Tel. 613 545-2455

- ⑧ • **Ontario Court of Justice (Criminal Matters)**  
279 Wellington St. Tel. 613 548-6200
- ⑨ • **Superior Court of Justice (Family Court)**  
469 Montreal St. Tel. 613 548-6789
- ⑩ • **Superior Court of Justice (Civil Matters/Small Claims Court/Enforcement Office)**  
5 Court St. Tel. 613 548-6811
- ⑪ • **Provincial Offences Court**  
**Administration and prosecution of Provincial Offences Act charges (e.g. speeding, driving with no licence, red light violations, etc.)**  
279 Wellington St. Tel. 613 547-8557

**MINISTRY OF COMMUNITY SAFETY AND CORRECTIONAL SERVICES**

[www.mcscs.jus.gov.on.ca](http://www.mcscs.jus.gov.on.ca)

- ⑫ • **Eastern Regional Office (Correctional Services)**  
**Referrals and information regarding the care & custody of offenders within the provincial system**  
25 Heakes Ln. Tel. 613 536-7350
- ⑬ • **Kingston Probation & Parole Office**  
**Community supervision to sentenced adult offenders**  
43 Beechgrove Ln. Tel. 613 536-7200
- ⑭ • **Office of the Regional Supervising Coroner, Eastern Region, Kingston Office**  
366 King St. E., Suite 440 Tel. 613 544-1596

**MINISTRY OF CHILDREN AND YOUTH SERVICES**

[www.children.gov.on.ca](http://www.children.gov.on.ca)

- ⑮ • **Ministry funded programs, including assistance for children with severe disabilities, licensed child care and licensed homes for children and youth in Ontario**  
11 Beechgrove Ln.  
Tel. 613 545-0539 1 800 646-3209 TTY 613 536-7304

- ⑯ • **Youth probation offices and youth justice transfer payment agencies**  
23 Beechgrove Ln. Tel. 613 531-5740 TTY 613 536-7285
- ⑰ • **Ontario Early Years Centre for Kingston and the Islands**  
1066 Hudson Dr. Tel. 613 384-1231
- ⑱ • **Frontenac Children's Aid Society**  
362 Montreal St. Tel. 613 542-7351

**MINISTRY OF CITIZENSHIP AND IMMIGRATION**

[www.citizenship.gov.on.ca](http://www.citizenship.gov.on.ca)

- ⑲ • **Services and programs to support volunteerism, women's issues and the integration of newcomers into the community**  
51 Heakes Ln. Tel. 613 531-5580 1 800 293-7543

**MINISTRY OF COMMUNITY AND SOCIAL SERVICES**

[www.mcscs.gov.on.ca](http://www.mcscs.gov.on.ca)

- ⑳ • **Ministry funded programs, including special services at home**  
11 Beechgrove Ln.  
Tel. 613 545-0539 1 800 646-3209 TTY 613 536-7304
- ㉑ • **Ontario Disability Support Program**  
1055 Princess St., Suite 103  
Tel. 613 545-4553 1 800 267-0236 TTY 613 545-4532
- ㉒ • **Ontario March of Dimes for Ontario Disability Support Program Employment Supports**  
920 Princess St., 3<sup>rd</sup> Fl. Tel. 613 544-9410
- ㉓ • **Kingston Interval House (Violence Against Women)**  
Tel. 613 546-1777

**MINISTRY OF CULTURE**

[www.culture.gov.on.ca](http://www.culture.gov.on.ca)

- ㉔ • **Services and programs to support seniors issues, arts and cultural industries and for heritage**  
51 Heakes Ln. Tel. 613 531-5580 1 800 293-7543

#### **MINISTRY OF THE ENVIRONMENT**

[www.ene.gov.on.ca](http://www.ene.gov.on.ca)

- 25 • **Programs and complaints**  
1259 Gardiners Rd. Tel. 613 549-4000 1 800 267-0974

#### **MINISTRY OF HEALTH AND LONG-TERM CARE**

[www.health.gov.on.ca](http://www.health.gov.on.ca)

- 26 • **Registration & Claims and Ontario Drug Benefit**  
1055 Princess St. Tel. 613 545-0656 1 800 668-6641
- 27 • **Psychiatric Patient Advocate Office**  
752 King St. W., Room 1005E Tel. 613 548-5575

#### **MINISTRY OF HEALTH PROMOTION**

[www.mhp.gov.on.ca](http://www.mhp.gov.on.ca)

- 28 • **Sport and Recreation Branch**  
51 Heakes Ln. Tel. 613 531-5580 1 800 293-7543

#### **MINISTRY OF LABOUR**

[www.labour.gov.on.ca](http://www.labour.gov.on.ca)

- 29 • **Promoting safe and healthy workplaces and fairness in employment standards**  
51 Heakes Ln. Tel. 613 545-0989 1 800 267-0915

#### **MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING**

[www.mah.gov.on.ca/onramp](http://www.mah.gov.on.ca/onramp)

- 30 • **Municipal finance and governance, land-use planning and social housing**  
Rockwood House, 8 Estate Ln.  
Tel. 613 545-2100 1 800 267-9438

#### **MINISTRY OF NATURAL RESOURCES**

[www.mnr.gov.on.ca](http://www.mnr.gov.on.ca)

- 31 • **Fish and wildlife, aggregates, Crown land, land stewardship, endangered species, planning, enforcement, emergency management and Ontario Parks**  
51 Heakes Ln. Tel. 613 531-5720 1 800 667-1940

#### **MINISTRY OF SMALL BUSINESS AND CONSUMER SERVICES**

[www.sbe.gov.on.ca](http://www.sbe.gov.on.ca)

- 32 • **Business Advisory Services for small- medium size enterprises**  
51 Heakes Ln. Tel. 1 800 267-6592

#### **THE ST. LAWRENCE PARKS COMMISSION – FORT HENRY**

[www.forthenry.com](http://www.forthenry.com)

- 33 • **Fort Henry French Guided Tours and Educational Programs**  
1 Fort Henry Dr. Tel. 613 542-7388, ext. 20

#### **MINISTRY OF TOURISM**

[www.tourism.gov.on.ca](http://www.tourism.gov.on.ca)

- 34 • **Advisory services for tourism organizations and businesses**  
51 Heakes Ln. Tel. 1 800 267-9340

#### **MINISTRY OF TRAINING, COLLEGES AND UNIVERSITIES**

[www.tcu.gov.on.ca](http://www.tcu.gov.on.ca)

- 35 • **Apprenticeship, literacy, employment benefits and support measures**  
299 Concession St., Suite 201  
Tel. 613 548-1151 1 800 973-4043

#### **MINISTRY OF TRANSPORTATION**

[www.mto.gov.on.ca](http://www.mto.gov.on.ca)

- 36 • **Delivery and renewal of driver's licences (including all tests) and licence plates, and changes of address**  
Drive Test Office, 381 Select Dr., Units 1-5 Tel. 1 888 570-6110
- 37 • **Senior sessions, over-dimensional permits, international registration plan and truck enforcement services**  
Regional Office, 1355 John Counter Blvd. Tel. 613 544-2220
- 38 • **Road conditions and Wolfe Island ferry information**  
Service Ontario/Transportation Line: Tel. 1 800 268-4686

WHERE TO FIND KINGSTON'S DESIGNATED SERVICES



For more information, please visit [www.serviceontario.ca](http://www.serviceontario.ca)

Pour plus d'informations, veuillez consulter [www.serviceontario.ca](http://www.serviceontario.ca)

OÙ TROUVER VOS SERVICES EN FRANÇAIS À KINGSTON